

Strive
for
5
FOR **IBOS**

Joi
MOBILE

Acquire **5 JOi Mobile Customers**
and your monthly recurring
charge can be free.



Simply acquire **5 JOi Mobile Customers**,
in addition to yourself, and your service can be free.

It doesn't get any simpler than that!

TOUCH LIFE. BE FREE. **GET JOI.**

Joi
MOBILE

JOi Mobile / Strive for 5 Terms & Conditions

IBO Strive for 5 Eligibility:

1. In order to receive a credit, an IBO must:
 - [a] be an active IBO;
 - [b] be in good standing with ACN®;
 - [c] have an active JOi Mobile subscription; and
 - [d] be current on their payments towards ACN® [i.e. with no past due payments on their account].
2. The IBO can qualify for **Strive for 5** if they acquire 5 Qualified JOi Mobile Customer subscriptions in addition to their own as explained in the "Qualifying Customers" section below.
3. Note that the JOi Mobile Service is not intended for commercial or professional use as described in clause 4 of the [JOi Standard Mobile Terms and Conditions](#).
4. The IBO's personal JOi Mobile account that is eligible to receive the credit can be an active account on any JOi plan.

Strive for 5 Qualifying Customers:

5. JOi Mobile Customers acquired starting:
 - [a] October 1st 2016 for the United Kingdom;
 - [b] July 1st 2017 for France; and
 - [c] January 1st 2017 for Spain;can count toward an IBO's **Strive for 5** qualification.
6. Subject to clause 7, an active JOi Mobile subscription will count toward the IBO's **Strive for 5** qualifications, and the subscriptions do not need to be on separate accounts.

Example for clause 6:

If a JOi Mobile Customer has an account with three active subscriptions [they get one recurring invoice a month listing three separate subscriptions' details], then all three subscriptions will count toward the IBO's **Strive for 5**.

7. For Family Plan customers in France, only subscription for JOi XL will be eligible for IBO's **Strive for 5** qualifications.
8. If an IBO has multiple subscriptions their personal JOi Mobile account that is receiving the **Strive for 5** credit, those additional subscriptions will not count as Qualifying Customers toward the **Strive for 5** qualification.

Example for clause 7:

If an IBO has a JOi Mobile plan with two separate subscriptions, the second subscription would not count toward **Strive for 5** qualifications. The reason for that is that the IBO could be eligible, in this example, for two bill credits on their subscriptions, as explained in the Calculation of Credits section below.

9. IBOs with multiple accounts can use those additional accounts for the IBO's **Strive for 5** qualifications. The additional accounts will be subject to the Qualified customer conditions and the multiple subscription rules as specified above.

Example for clause 8:

If an IBO has two separate JOi Mobile accounts and only the first is receiving a **Strive for 5** credit, the second account [and, if applicable, its multiple subscriptions] may be used toward **Strive for 5** eligibility. In practice it means each month two separate recurring invoices will be issued – one for the account eligible to receive the credit(s) and the other for the account that will count toward the IBO's **Strive for 5** qualifications.

10. Customer eligibility will be determined on the fifth day of each calendar month and audited in the last week of that month.
11. Customers with an outstanding balance on their account as of the date of the audit will not count toward the **Strive for 5** qualifications.
12. Eligibility is determined for all customers that are active during the previous month.
13. Customers who revoked their order during their withdrawal period will not count toward the promotion.
14. An IBO will only be eligible for the **Strive for 5** credit if at the date of the audit, there is no outstanding balance on their account as well as their referred Customers' accounts.
15. The JOi Mobile Customers must be from the same country as the IBO.
16. In order for a Customer's subscription to count toward an IBO's **Strive for 5** qualifications, ideally the Customer must enter the IBO's Business ID at the time the Customer creates their JOi account. The IBO's Business ID must be included by the 5th of the month.

Calculation of Strive for 5 Credits:

17. In this section, Monthly Recurring Charge ["MRC"] for service, excluding taxes, surcharges or additional features.
18. A credit for the MRC will be applied each month provided 5 eligible Qualified Customer accounts or subscriptions are maintained under the "Qualifying Customers" section above.
19. Subject to the terms below, the IBOs credit will equal to the IBOs MRC and will be applied to the monthly service on the IBO's eligible account.
20. If an IBO has multiple accounts under the same address, the credit will be applied to the first account activated not already receiving **Strive for 5** credits.
21. If an IBO has multiple subscriptions under one account, the credit will be equal to the MRC associated with only one of those subscriptions which is not already receiving **Strive for 5** credits.
22. An IBO with a JOi Mobile account that has multiple subscriptions is eligible to receive a credit on each subscription but each subscription must separately meet the IBO's **Strive for 5** eligibility requirements.

Example for clause 21:

If an IBO has a JOi Mobile account with two JOi Mobile subscriptions and refers 10 or more eligible JOi Mobile Customers, the IBO may receive two MRC credits.

23. Credits apply to every five consecutive eligible customers.

Example for clause 22:

If an IBO has, for example, 10 eligible Customers and only one JOi Own account – there will be only one MRC credit applied on their **Strive for 5** eligible account – meaning there will be **no multiplication or carry over to following months** of MRC value.

24. Credits may take up to two months to be applied. The IBO must be in good standing and be an active customer current on all billing at the time the credit is applied. Tax and surcharges on the credit amount still apply, where applicable.
25. The IBO will be informed by SMS once they have been determined to be eligible or a credit.
26. If a Qualifying Customer is determined to be invalid, ACN® reserves the right to reverse the credit to the IBO's JOi Mobile account as permitted by law and ACN®'s billing procedures.
27. ACN® reserves the right to modify this program at its discretion for compliance, administrative or other similar reasons at any time, with or without prior notice.
28. ACN® has the right to end this program anytime at its discretion by giving 30 days advance notice when possible.
29. Should ACN® discontinue this program, qualifying credits will still be applied for a period of up to 6 months following the **Strive for 5** end date assuming the following:
 - [a] the IBO remains in good standing;
 - [b] the IBO is current on all their payments towards ACN®;
 - [c] the IBO maintains the Qualified Customer subscriptions that resulted in qualification at the time of the **Strive for 5** end date; and
 - [d] the Qualified Customer subscriptions are maintained through the end of that 6 month period.

