



PRICE GUIDE

Valid as of 1st June 2019

JOi Mobile services are intended for UK residential customers.

All prices are expressed in GBP inclusive of VAT.

An unlocked 3G device is required for JOi Telecom service. However, in order to take full advantage of the 4G network, customers must have a 4G enabled and unlocked device.

ACN reserves the right to change the terms and prices in this Price Guide.

ACN European Services Ltd.

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Companies House: 3650246

VAT Reg. No.: GB 726 3625 33Postal Address: P.O. Box 427

Hounslow TW4 6DR, United Kingdom

WITHIN THE UK

JOi S

Included minutes ¹	UNLIMITED
Included texts ¹	UNLIMITED
Included data ²	2 GB
Contract period	12 MONTHS
Monthly fee	£ 11.99

JOi M

Included minutes ¹	UNLIMITED
Included texts ¹	UNLIMITED
Included data ²	5 GB
Contract period	12 MONTHS
Monthly fee	£ 14.99

JOi L

Included minutes ¹	UNLIMITED
Included texts ¹	UNLIMITED
Included data ²	10 GB
Contract period	12 MONTHS
Monthly fee	£ 16.99

JOi XL

Included minutes ¹	UNLIMITED
Included texts ¹	UNLIMITED
Included data ²	20 GB
Contract period	12 MONTHS
Monthly fee	£ 19.99

JOi Tablet Data 2 GB

Included data ²	2 GB
Voice calls ¹	12p/ minute
Text messages ¹	12p/ SMS
Contract period	12 MONTHS
Monthly fee	£ 10.00

¹ Minutes and texts are for standard UK mobiles and UK landlines beginning 01, 02 and 03. Premium, non-geographic, 08 and 070 numbers are excluded. Calls are always billed per second. The length of your call will be rounded to the nearest second.

² Data is for national use only. EU Roaming allowance listed on page 4.

JOi Tablet Data 5 GB

Included data ²	5 GB
Voice calls ¹	12p/ minute
Text messages ¹	12p/ SMS
Contract period	12 MONTHS
Monthly fee	£ 14.50

RATES WHEN EXCEEDING THE MONTHLY ALLOWANCE

Voice calls	£ 0.40	PER MINUTE
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RATES WHEN EXCEEDING THE MONTHLY DATA ALLOWANCE

JOi S

£3.00 per 250 MB for the first 2500 MB and any usage above the limit will be charged **0.6144p** per MB. Prices include VAT.

JOi M, JOi L, JOi XL, JOi Tablet Data 2 GB, JOi Tablet Data 5 GB

£6.00 per GB for the first 5GB and any usage above the limit will be charged **0.6144p** per MB. Prices include VAT.

OTHER RATES

Video calls	£ 0.60	PER MINUTE
Picture messages to UK mobile	£ 0.38	PER MESSAGE
Video messages to UK mobile	£ 0.60	PER MESSAGE

Video calls are rated per second, starting from the first second.

EU ROAMING MONTHLY DATA ALLOWANCE

JOi S	2 GB
JOi M	5 GB
JOi L	10 GB
JOi XL	20 GB
JOi Tablet Data 2 GB	2.00 GB
JOi Tablet Data 5 GB	4.59 GB

FIRST MONTH PRO-RATED

Your first month's charges are pro-rated from the date you activate your SIM, or 14 days from the date of your order, whichever is earlier. Your first month data allowance is pro-rated in the same way.

This means you receive and pay for a proportion of the full monthly allowance. For example, if you order a JOi Mobile SIM on the 1st of the month, but don't activate it until the 15th, you will receive and only pay for half the full monthly data allowance in your first month. Any additional use will be out-of-bundle and charged accordingly. You can always check how much allowance you have in MyJOi.

FROM THE UK TO OTHER COUNTRIES

Calls made have a one-minute minimum charge and are then charged by the second.

CALLS TO TOP DESTINATIONS

India, China	£ 0.02	PER MINUTE
Bangladesh, USA, Canada, Romania	£ 0.03	PER MINUTE
Italy, Netherlands, Spain, Australia, Germany	£ 0.05	PER MINUTE
Pakistan, Brazil, South Africa	£ 0.07	PER MINUTE
Nigeria, Argentina	£ 0.11	PER MINUTE
Jamaica, Angola, Afghanistan	£ 0.19	PER MINUTE

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
Afghanistan	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Albania	£ 0.38	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Algeria	£ 0.49	£ 1.80	£ 0.18	£ 0.45	£ 1.10
American Samoa	£ 0.44	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Andorra	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Angola	£ 0.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Anguilla	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Antigua and Barbuda	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Argentina	£ 0.11	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Armenia	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Aruba	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Ascension	£ 1.52	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Australia	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Australian External Territories	£ 0.60	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Austria	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Azerbaijan	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bahamas	£ 0.12	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bahrain	£ 0.12	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bangladesh	£ 0.03	£ 1.80	£ 0.18	£ 0.45	£ 1.10

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
Barbados	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Belarus	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Belgium	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Belize	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Benin	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bermuda	£ 0.07	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bhutan	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bolivia	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bosnia & Herzegovina	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Botswana	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Brazil	£ 0.07	£ 1.80	£ 0.18	£ 0.45	£ 1.10
British Virgin Islands	£ 0.44	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Brunei Darussalam	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Bulgaria	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Burkina Faso	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Burundi	£ 0.45	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cambodia	£ 0.08	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cameroon	£ 0.30	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Canada	£ 0.03	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cape Verde	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cayman Islands	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Central African Republic	£ 0.36	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Chad	£ 0.49	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Chile	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
China	£ 0.02	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Colombia	£ 0.22	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Comoros & Mayotte	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Congo	£ 0.39	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Congo Dem Rep	£ 0.32	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cook Islands	£ 0.89	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Costa Rica	£ 0.06	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cote d'Ivoire	£ 0.35	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Croatia	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Cuba	£ 0.71	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Cyprus	£ 0.04	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Cyprus (North)	£ 0.14	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Czech Republic	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Denmark	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Diego Garcia	£ 1.14	£ 1.80	£ 0.18	£ 0.45	£ 1.10

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
Djibouti	£ 0.34	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Dominica (Commonwealth of)	£ 0.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Dominican Republic	£ 0.08	£ 1.80	£ 0.18	£ 0.45	£ 1.10
East Timor	£ 0.62	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Ecuador	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Egypt	£ 0.12	£ 1.80	£ 0.18	£ 0.45	£ 1.10
El Salvador	£ 0.17	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Equatorial Guinea	£ 0.45	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Eritrea	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Estonia	£ 0.20	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Ethiopia	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Falkland Islands	£ 0.84	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Faroe Islands	£ 0.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Fiji	£ 0.22	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Finland	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
France	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
French Guiana	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
French Polynesia	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Gabon	£ 0.39	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Gambia	£ 0.59	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Georgia	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Germany	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Ghana	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Gibraltar	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Greece	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Greenland	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Grenada	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guadeloupe	£ 0.07	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guam	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guatemala	£ 0.14	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guernsey	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guinea	£ 0.41	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guinea-Bissau	£ 0.39	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Guyana	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Haiti	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Honduras	£ 0.17	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Hong Kong	£ 0.03	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Hungary	£ 0.03	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Iceland	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
India	£ 0.019	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Indonesia	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Iran	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Iraq	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Ireland	£ 0.08	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Isle of Mann	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Israel	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Italy	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Jamaica	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Japan	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Jersey	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Jordan	£ 0.14	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Kazakhstan	£ 0.13	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Kenya	£ 0.20	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Kiribati	£ 1.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Kuwait	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Kyrgyz Republic	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Laos	£ 0.08	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Latvia	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Lebanon	£ 0.17	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Lesotho	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Liberia	£ 0.35	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Libya	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Liechtenstein	£ 0.35	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Lithuania	£ 0.01	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Luxembourg	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Macau	£ 0.06	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Macedonia	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Madagascar	£ 0.45	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Malawi	£ 0.35	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Malaysia	£ 0.04	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Maldives	£ 0.82	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Mali	£ 0.34	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Malta	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Marshall Islands	£ 0.44	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Martinique	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Mauritania	£ 0.35	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Mauritius	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Mexico	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
Micronesia	£ 0.49	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Moldova	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Monaco	£ 0.32	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Mongolia	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Montenegro	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Montserrat	£ 0.22	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Morocco	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Mozambique	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Myanmar	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Namibia	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Nauru	£ 0.79	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Nepal	£ 0.11	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Netherlands	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Netherlands Antilles	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
New Caledonia	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
New Zealand	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Nicaragua	£ 0.23	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Niger	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Nigeria	£ 0.11	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Niue	£ 1.03	£ 1.80	£ 0.18	£ 0.45	£ 1.10
North Korea	£ 0.44	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Northern Mariana Islands	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Norway	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Oman	£ 0.27	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Pakistan	£ 0.07	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Palau	£ 0.39	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Palestine	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Panama	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Papua New Guinea	£ 0.69	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Paraguay	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Peru	£ 0.21	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Philippines	£ 0.14	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Poland	£ 0.04	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Portugal	£ 0.08	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Puerto Rico	£ 0.13	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Qatar	£ 0.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Reunion	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Romania	£ 0.03	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Russia	£ 0.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
Rwanda	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Saint Helena	£ 1.68	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Saint Kitts and Nevis	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Saint Lucia	£ 0.24	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Saint Pierre and Miquelon	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Saint Vincent and the Grenadines	£ 0.23	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Samoa	£ 0.49	£ 1.80	£ 0.18	£ 0.45	£ 1.10
San Marino	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Sao Tome and Principe	£ 1.12	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Saudi Arabia	£ 0.13	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Senegal	£ 0.29	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Serbia	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Seychelles	£ 0.55	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Sierra Leone	£ 0.47	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Singapore	£ 0.03	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Slovakia	£ 0.09	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Slovenia	£ 0.20	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Solomon Islands	£ 0.69	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Somalia	£ 0.40	£ 1.80	£ 0.18	£ 0.45	£ 1.10
South Africa	£ 0.07	£ 1.80	£ 0.18	£ 0.45	£ 1.10
South Korea	£ 0.10	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Spain	£ 0.05	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Sri Lanka	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Sudan	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Suriname	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Swaziland	£ 0.19	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Sweden	£ 0.04	£ 1.80	£ 0.06	£ 0.45	£ 1.10
Switzerland	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Syria	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Taiwan	£ 0.09	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Tajikistan	£ 0.12	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Tanzania	£ 0.34	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Thailand	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Togo	£ 0.25	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Tokelau	£ 1.11	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Tonga	£ 0.52	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Trinidad and Tobago	£ 0.18	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Tunisia	£ 0.53	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Turkey	£ 0.12	£ 1.80	£ 0.18	£ 0.45	£ 1.10

COUNTRY	CALLS per minute	VIDEO CALLS per minute	TEXTS	PICTURE MESSAGES	VIDEO MESSAGES
Turkmenistan	£ 0.17	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Turks and Caicos Islands	£ 0.44	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Tuvalu	£ 1.01	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Uganda	£ 0.28	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Ukraine	£ 0.30	£ 1.80	£ 0.18	£ 0.45	£ 1.10
United Arab Emirates	£ 0.16	£ 1.80	£ 0.18	£ 0.45	£ 1.10
United States Virgin Islands	£ 0.05	£ 1.80	£ 0.18	£ 0.45	£ 1.10
United States of America	£ 0.03	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Uruguay	£ 0.17	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Uzbekistan	£ 0.06	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Vanuatu	£ 0.49	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Vatican City	£ 0.39	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Venezuela	£ 0.07	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Vietnam	£ 0.26	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Wallis and Futuna	£ 0.44	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Yemen	£ 0.15	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Zambia	£ 0.39	£ 1.80	£ 0.18	£ 0.45	£ 1.10
Zimbabwe	£ 0.37	£ 1.80	£ 0.18	£ 0.45	£ 1.10

WHILE ABROAD

Your roaming is automatically set as active. You can enjoy the service abroad without the need to contact customer services. However, if you wish to have roaming deactivated, you need to disable it on MyJOi.

If you need to contact JOi Customer Services while abroad call +44 121 2274400 (this call will be charged at your standard roaming rate). Calls made from abroad to your voicemail will also be charged at standard roaming rates. Go to www.joitelecom.co.uk/roaming for more information.

WHILE ABROAD IN EUROPE

CALLS

Calls made have a thirty-seconds minimum charge and are then charged by the second.

Received calls are charged by the second.

The x mark means the service is not available for that country.

Prices are per minute.

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL OR EUROPEAN FIXED AND MOBILE	TO OTHER DESTINATIONS
Austria	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Belgium	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Bulgaria	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Croatia	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Cyprus	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Czech Republic	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Denmark	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Estonia	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Finland	£ 0.00	£ 0.027	£ 0.027	£ 1.40
France	£ 0.00	£ 0.027	£ 0.027	£ 1.40
French Guiana	x	x	x	x
Germany	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Gibraltar	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Greece	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Guadeloupe	x	x	x	x
Hungary	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Iceland	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Ireland	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Italy	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Latvia	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Liechtenstein	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Lithuania	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Luxembourg	£ 0.00	£ 0.027	£ 0.027	£ 6.00
Malta	£ 0.00	£ 0.027	£ 0.027	£ 1.40

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL OR EUROPEAN FIXED AND MOBILE	TO OTHER DESTINATIONS
Martinique	£ 0.00	£ 0.027	£ 0.027	£ 2.00
Netherlands	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Norway	£ 0.00	£ 0.027	£ 0.027	£ 3.00
Poland	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Portugal	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Reunion	x	x	x	x
Romania	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Slovakia	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Slovenia	£ 0.00	£ 0.027	£ 0.027	£ 3.00
Spain	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Sweden	£ 0.00	£ 0.027	£ 0.027	£ 1.40
Switzerland	£ 0.00	£ 0.027	£ 0.027	£ 1.40

VIDEO CALLS

Video calls made are charged per minute.

Received video calls have a one-minute minimum charge and are then charged by the second.

The x mark means the service is not available for that country.

Prices are per minute.

COUNTRY	RECEIVED	TO ALL DESTINATIONS
Austria	£ 2.40	£ 3.00
Belgium	£ 2.40	£ 3.00
Bulgaria	£ 2.40	£ 3.00
Croatia	£ 2.40	£ 3.00
Cyprus	£ 2.40	£ 3.00
Czech Republic	£ 2.40	£ 3.00
Denmark	£ 2.40	£ 3.00
Estonia	£ 2.40	£ 3.00
Finland	£ 2.40	£ 3.00

France	£ 2.40	£ 3.00
French Guiana	x	x
Germany	£ 2.40	£ 3.00
Gibraltar	£ 2.40	£ 3.00
Greece	£ 2.40	£ 3.00
Guadeloupe	£ 2.40	£ 3.00
Hungary	£ 2.40	£ 3.00
Iceland	£ 2.40	£ 3.00
Ireland	£ 2.40	£ 3.00
Italy	£ 2.40	£ 3.00
Latvia	£ 2.40	£ 3.00
Liechtenstein	£ 2.40	£ 3.00
Lithuania	£ 2.40	£ 3.00
Luxembourg	£ 2.40	£ 3.00
Malta	£ 2.40	£ 3.00
Martinique	£ 2.40	£ 3.00
Netherlands	£ 2.40	£ 3.00
Norway	£ 2.40	£ 3.00
Poland	£ 2.40	£ 3.00
Portugal	£ 2.40	£ 3.00
Reunion	x	x
Romania	£ 2.40	£ 3.00
Slovakia	£ 2.40	£ 3.00
Slovenia	£ 2.40	£ 3.00
Spain	£ 2.40	£ 3.00
Sweden	£ 2.40	£ 3.00
Switzerland	£ 2.40	£ 3.00

MESSAGES AND DATA

Messages rates apply for all fixed and mobile destinations in the world.

The x mark means the service is not available for that country.

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Austria	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Belgium	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Bulgaria	£ 0.01	£ 0.36	£ 0.70	£ 0.05

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Croatia	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Cyprus	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Czech Republic	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Denmark	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Estonia	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Finland	£ 0.01	£ 0.36	£ 0.70	£ 0.05
France	£ 0.01	£ 0.36	£ 0.70	£ 0.05
French Guiana	x	x	x	x
Germany	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Gibraltar	£ 0.01	£ 0.36	£ 0.70	x
Greece	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Guadeloupe	x	x	x	x
Hungary	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Iceland	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Ireland	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Italy	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Latvia	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Liechtenstein	£ 0.01	£ 0.36	£ 0.70	x
Lithuania	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Luxembourg	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Malta	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Martinique	£ 0.01	£ 0.36	£ 0.70	x
Netherlands	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Norway	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Poland	£ 0.01	£ 0.36	£ 0.70	£ 0.05

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Portugal	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Reunion	x	x	x	x
Romania	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Slovakia	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Slovenia	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Spain	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Sweden	£ 0.01	£ 0.36	£ 0.70	£ 0.05
Switzerland	£ 0.01	£ 0.36	£ 0.70	£ 0.05

WHILE ABROAD OUTSIDE EUROPE

CALLS

Calls made are charged per minute.

Received calls have a one-minute minimum charge and are then charged by the second.

The x mark means the service is not available for that country.

Prices are per minute.

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL FIXED AND MOBILE	TO OTHER DESTINATIONS
Afghanistan	£ 1.25	£ 4.50	£ 4.00	£ 5.00
Albania	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Algeria	£ 1.25	£ 4.00	£ 4.00	£ 4.00
American Samoa	x	x	x	x
Andorra	£ 1.00	£ 3.00	£ 3.00	£ 3.00
Angola	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Anguilla	£ 1.25	£ 4.00	£ 4.00	£ 7.00
Antigua and Barbuda	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Argentina	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Armenia	£ 1.25	£ 7.00	£ 4.00	£ 7.00
Aruba	x	x	x	x
Ascension	x	x	x	x
Australia	£ 0.99	£ 1.40	£ 1.40	£ 1.40
Australian External Territories	x	x	x	x

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL FIXED AND MOBILE	TO OTHER DESTINATIONS
Azerbaijan	£ 1.50	£ 4.50	£ 4.00	£ 6.00
Bahamas	£ 1.50	£ 4.00	£ 4.00	£ 6.00
Bahrain	£ 1.25	£ 5.00	£ 4.00	£ 6.00
Bangladesh	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Barbados	£ 1.25	£ 4.00	£ 4.00	£ 6.00
Belarus	£ 1.25	£ 4.00	£ 4.00	£ 6.00
Belize	£ 1.25	£ 4.50	£ 4.00	£ 6.00
Benin	£ 3.00	£ 4.00	£ 4.00	£ 7.00
Bermuda	£ 3.50	£ 7.00	£ 5.50	£ 7.00
Bhutan	x	x	x	x
Bolivia	£ 1.25	£ 4.00	£ 4.00	£ 6.00
Bosnia & Herzegovina	£ 1.00	£ 4.00	£ 1.50	£ 4.00
Botswana	£ 1.25	£ 4.00	£ 4.00	£ 6.00
Brazil	£ 1.25	£ 4.00	£ 4.00	£ 6.00
British Virgin Islands	£ 1.25	£ 4.00	£ 4.00	£ 6.00
Brunei Darussalam	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Burkina Faso	£ 1.25	£ 5.00	£ 4.00	£ 5.00
Burundi	x	x	x	x
Cambodia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Cameroon	£ 1.25	£ 5.50	£ 4.00	£ 5.50
Canada	£ 1.20	£ 1.60	£ 1.60	£ 1.60
Cape Verde	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Cayman Islands	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Central African Republic	x	x	x	x
Chad	x	x	x	x
Chile	£ 1.25	£ 4.00	£ 4.00	£ 4.00
China	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Colombia	£ 1.50	£ 4.00	£ 4.00	£ 4.00
Comoros & Mayotte	x	x	x	x
Congo	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Congo Dem Rep	x	x	x	x
Cook Islands	x	x	x	x
Costa Rica	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Cote d'Ivoire	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Cuba	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Cyprus (North)	x	x	x	x
Diego Garcia	x	x	x	x
Djibouti	x	x	x	x
Dominica (Commonwealth of)	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Dominican Republic	£ 1.25	£ 4.00	£ 4.00	£ 4.00

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL FIXED AND MOBILE	TO OTHER DESTINATIONS
East Timor	x	x	x	x
Ecuador	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Egypt	£ 1.50	£ 4.00	£ 4.00	£ 4.00
El Salvador	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Equatorial Guinea	£ 1.25	£ 4.50	£ 4.00	£ 4.50
Eritrea	x	x	x	x
Ethiopia	£ 1.25	£ 8.00	£ 4.00	£ 8.00
Falkland Islands	x	x	x	x
Faroe Islands	£ 1.25	£ 4.00	£ 10.00	£ 4.00
Fiji	£ 1.25	£ 4.00	£ 4.00	£ 4.00
French Polynesia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Gabon	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Gambia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Georgia	£ 1.25	£ 6.00	£ 4.00	£ 6.80
Ghana	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Greenland	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Grenada	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Guadeloupe	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Guam	£ 1.25	x	x	x
Guatemala	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Guernsey	x	x	x	x
Guinea	x	x	x	x
Guinea-Bissau	x	x	x	x
Guyana	£ 1.25	£ 4.50	£ 4.00	£ 6.00
Haiti	x	x	x	x
Honduras	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Hong Kong	£ 0.99	£ 1.40	£ 1.40	£ 1.40
India	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Indonesia	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Iran	£ 1.25	x	x	x
Iraq	£ 1.25	£ 6.50	£ 4.00	£ 7.00
Isle of Man	x	x	x	x
Israel	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Jamaica	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Japan	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Jersey	x	x	x	x
Jordan	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Kazakhstan	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Kenya	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Kiribati	x	x	x	x

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL FIXED AND MOBILE	TO OTHER DESTINATIONS
Kuwait	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Kyrgyz Republic	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Laos	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Lebanon	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Lesotho	x	x	x	x
Liberia	£ 1.25	£ 4.00	£ 4.00	£ 4.50
Libya	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Macau	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Macedonia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Madagascar	£ 2.50	£ 4.00	£ 4.00	£ 4.00
Malawi	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Malaysia	£ 2.50	£ 6.00	£ 4.00	£ 6.00
Maldives	£ 1.25	£ 5.00	£ 5.00	£ 5.00
Mali	x	x	x	x
Marshall Islands	x	x	x	x
Mauritania	x	x	x	x
Mauritius	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Mexico	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Micronesia	x	x	x	x
Moldova	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Monaco	£ 0.40	£ 3.20	£ 3.20	£ 3.20
Mongolia	£ 1.25	£ 8.50	£ 4.00	£ 8.50
Montenegro	£ 0.99	£ 6.00	£ 1.40	£ 6.00
Montserrat	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Morocco	£ 1.25	£ 6.00	£ 6.00	£ 6.00
Mozambique	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Myanmar	x	x	x	x
Namibia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Nauru	x	x	x	x
Nepal	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Netherlands Antilles	£ 1.25	£ 4.00	£ 4.00	£ 8.00
New Caledonia	x	x	x	x
New Zealand	£ 0.99	£ 1.40	£ 1.40	£ 1.40
Nicaragua	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Niger	£ 1.25	£ 10.00	£ 4.00	£ 10.00
Nigeria	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Niue	x	x	x	x
North Korea	x	x	x	x
Northern Mariana Islands	x	x	x	x
Oman	£ 1.25	£ 7.50	£ 4.00	£ 7.50

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL FIXED AND MOBILE	TO OTHER DESTINATIONS
Pakistan	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Palau	x	x	x	x
Palestine	x	x	x	x
Panama	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Papua New Guinea	£ 1.25	£ 4.50	£ 4.00	£ 4.50
Paraguay	£ 1.25	£ 4.50	£ 4.00	£ 5.00
Peru	£ 1.25	£ 4.50	£ 4.00	£ 4.50
Philippines	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Puerto Rico	x	x	x	x
Qatar	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Russia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Rwanda	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Saint Helena	x	x	x	x
Saint Kitts and Nevis	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Saint Lucia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Saint Pierre and Miquelon	x	x	x	x
Saint Vincent and the Grenadines	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Samoa	x	x	x	x
San Marino	x	x	x	x
Sao Tome and Principe	x	x	x	x
Saudi Arabia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Senegal	£ 1.25	£ 6.00	£ 4.00	£ 6.00
Serbia	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Seychelles	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Sierra Leone	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Singapore	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Solomon Islands	x	x	x	x
Somalia	x	x	x	x
South Africa	£ 1.20	£ 1.40	£ 1.40	£ 1.40
South Korea	£ 1.25	£ 5.00	£ 4.00	£ 5.00
Sri Lanka	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Sudan	x	x	x	x
Suriname	x	x	x	x
Swaziland	x	x	x	x
Syria	x	x	x	x
Taiwan	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Tajikistan	£ 1.25	£ 36.00	£ 36.00	£ 36.00
Tanzania	£ 1.25	£ 4.00	£ 4.00	£ 4.50
Thailand	£ 1.25	£ 4.00	£ 4.00	£ 4.00

COUNTRY	RECEIVED	TO UK FIXED AND MOBILE	TO LOCAL FIXED AND MOBILE	TO OTHER DESTINATIONS
Togo	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Tokelau	x	x	x	x
Tonga	x	x	x	x
Trinidad and Tobago	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Tunisia	£ 1.50	£ 6.00	£ 4.50	£ 6.00
Turkey	£ 0.99	£ 1.40	£ 1.40	£ 1.40
Turkmenistan	£ 1.25	£ 6.00	£ 4.00	£ 7.00
Turks and Caicos Islands	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Tuvalu	x	x	x	x
Uganda	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Ukraine	£ 1.25	£ 7.50	£ 4.00	£ 7.50
United Arab Emirates	£ 1.25	£ 5.50	£ 4.00	£ 8.00
United States Virgin Islands	x	x	x	x
United States of America	£ 1.20	£ 1.40	£ 1.40	£ 1.40
Uruguay	£ 4.00	£ 4.00	£ 4.00	£ 4.00
Uzbekistan	x	x	x	x
Vanuatu	£ 1.25	£ 4.00	£ 7.00	£ 7.00
Vatican City	x	x	x	x
Venezuela	£ 2.00	£ 6.50	£ 4.00	£ 6.50
Vietnam	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Wallis and Futuna	x	x	x	x
Yemen	£ 1.25	£ 4.00	£ 4.00	£ 4.00
Zambia	£ 1.25	£ 6.50	£ 4.00	£ 6.50
Zimbabwe	x	x	x	x

VIDEO CALLS

Video calls made are charged per minute.

Received video calls have a one-minute minimum charge and are then charged by the second.

The x mark means the service is not available for that country.

Prices are per minute.

COUNTRY	RECEIVED	TO ALL DESTINATIONS
Afghanistan	£ 2.40	£ 3.00
Albania	£ 2.40	£ 3.00
Algeria	£ 2.40	£ 3.00
American Samoa	x	x
Andorra	£ 2.40	£ 3.00

COUNTRY	RECEIVED	TO ALL DESTINATIONS
Angola	£ 2.40	£ 3.00
Anguilla	£ 2.40	£ 3.00
Antigua and Barbuda	£ 2.40	£ 3.00
Argentina	£ 2.40	£ 3.00
Armenia	£ 2.40	£ 3.00
Aruba	x	x
Ascension	x	x
Australia	£ 2.40	£ 3.00
Australian External Territories	x	x
Azerbaijan	£ 2.40	£ 3.00
Bahamas	£ 2.40	£ 3.00
Bahrain	£ 2.40	£ 3.00
Bangladesh	£ 2.40	£ 3.00
Barbados	£ 2.40	£ 3.00
Belarus	£ 2.40	£ 3.00
Belize	£ 2.40	£ 3.00
Benin	£ 2.40	£ 3.00
Bermuda	£ 2.40	£ 3.00
Bhutan	x	x
Bolivia	£ 2.40	£ 3.00
Bosnia & Herzegovina	£ 2.40	£ 3.00
Botswana	£ 2.40	£ 3.00
Brazil	£ 2.40	£ 3.00
British Virgin Islands	£ 2.40	£ 3.00
Brunei Darussalam	£ 2.40	£ 3.00
Burkina Faso	£ 2.40	£ 3.00
Burundi	x	x
Cambodia	£ 2.40	£ 3.00
Cameroon	£ 2.40	£ 3.00
Canada	£ 2.40	£ 3.00
Cape Verde	£ 2.40	£ 3.00
Cayman Islands	£ 2.40	£ 3.00
Central African Republic	x	x
Chad	x	x
Chile	£ 2.40	£ 3.00
China	£ 2.40	£ 3.00
Colombia	£ 2.40	£ 3.00
Comoros & Mayotte	x	x
Congo	£ 2.40	£ 3.00
Congo Dem Rep	x	x

COUNTRY	RECEIVED	TO ALL DESTINATIONS
Cook Islands	x	x
Costa Rica	£ 2.40	£ 3.00
Cote d'Ivoire	£ 2.40	£ 3.00
Cuba	£ 2.40	£ 3.00
Cyprus (North)	x	x
Diego Garcia	x	x
Djibouti	x	x
Dominica (Commonwealth of)	£ 2.40	£ 3.00
Dominican Republic	£ 2.40	£ 3.00
East Timor	x	x
Ecuador	£ 2.40	£ 3.00
Egypt	£ 2.40	£ 3.00
El Salvador	£ 2.40	£ 3.00
Equatorial Guinea	£ 2.40	£ 3.00
Eritrea	x	x
Ethiopia	£ 2.40	£ 3.00
Falkland Islands	x	x
Faroe Islands	£ 2.40	£ 3.00
Fiji	£ 2.40	£ 3.00
French Polynesia	£ 2.40	£ 3.00
Gabon	£ 2.40	£ 3.00
Gambia	£ 2.40	£ 3.00
Georgia	£ 2.40	£ 3.00
Ghana	£ 2.40	£ 3.00
Greenland	£ 2.40	£ 3.00
Grenada	£ 2.40	£ 3.00
Guam	x	x
Guatemala	£ 2.40	£ 3.00
Guernsey	x	x
Guinea	x	x
Guinea-Bissau	x	x
Guyana	£ 2.40	£ 3.00
Haiti	x	x
Honduras	£ 2.40	£ 3.00
Hong Kong	£ 2.40	£ 3.00
India	£ 2.40	£ 3.00
Indonesia	£ 2.40	£ 3.00
Iran	£ 2.40	£ 3.00
Iraq	£ 2.40	£ 3.00
Isle of Man	x	x

COUNTRY	RECEIVED	TO ALL DESTINATIONS
Israel	£ 2.40	£ 3.00
Jamaica	£ 2.40	£ 3.00
Japan	£ 2.40	£ 3.00
Jersey	x	x
Jordan	£ 2.40	£ 3.00
Kazakhstan	£ 2.40	£ 3.00
Kenya	£ 2.40	£ 3.00
Kiribati	x	x
Kuwait	£ 2.40	£ 3.00
Kyrgyz Republic	£ 2.40	£ 3.00
Laos	£ 2.40	£ 3.00
Lebanon	£ 2.40	£ 3.00
Lesotho	x	x
Liberia	£ 2.40	£ 3.00
Libya	£ 2.40	£ 3.00
Macau	£ 2.40	£ 3.00
Macedonia	£ 2.40	£ 3.00
Madagascar	£ 2.40	£ 3.00
Malawi	£ 2.40	£ 3.00
Malaysia	£ 2.40	£ 3.00
Maldives	£ 2.40	£ 3.00
Mali	x	x
Marshall Islands	x	x
Mauritania	x	x
Mauritius	£ 2.40	£ 3.00
Mexico	£ 2.40	£ 3.00
Micronesia	x	x
Moldova	£ 2.40	£ 3.00
Monaco	£ 2.40	£ 3.00
Mongolia	£ 2.40	£ 3.00
Montenegro	£ 2.40	£ 3.00
Montserrat	£ 2.40	£ 3.00
Morocco	£ 2.40	£ 3.00
Mozambique	£ 2.40	£ 3.00
Myanmar	x	x
Namibia	£ 2.40	£ 3.00
Nauru	x	x
Nepal	£ 2.40	£ 3.00
Netherlands Antilles	£ 2.40	£ 3.00
New Caledonia	x	x

COUNTRY	RECEIVED	TO ALL DESTINATIONS
New Zealand	£ 2.40	£ 3.00
Nicaragua	£ 2.40	£ 3.00
Niger	£ 2.40	£ 3.00
Nigeria	£ 2.40	£ 3.00
Niue	x	x
North Korea	x	x
Northern Mariana Islands	x	x
Oman	£ 2.40	£ 3.00
Pakistan	£ 2.40	£ 3.00
Palau	x	x
Palestine	x	x
Panama	£ 2.40	£ 3.00
Papua New Guinea	£ 2.40	£ 3.00
Paraguay	£ 2.40	£ 3.00
Peru	£ 2.40	£ 3.00
Philippines	£ 2.40	£ 3.00
Puerto Rico	x	x
Qatar	£ 2.40	£ 3.00
Russia	£ 2.40	£ 3.00
Rwanda	£ 2.40	£ 3.00
Saint Helena	x	x
Saint Kitts and Nevis	£ 2.40	£ 3.00
Saint Lucia	£ 2.40	£ 3.00
Saint Pierre and Miquelon	x	x
Saint Vincent and the Grenadines	£ 2.40	£ 3.00
Samoa	x	x
San Marino	x	x
Sao Tome and Principe	x	x
Saudi Arabia	£ 2.40	£ 3.00
Senegal	£ 2.40	£ 3.00
Serbia	£ 2.40	£ 3.00
Seychelles	£ 2.40	£ 3.00
Sierra Leone	£ 2.40	£ 3.00
Singapore	£ 2.40	£ 3.00
Solomon Islands	x	x
Somalia	x	x
South Africa	£ 2.40	£ 3.00
South Korea	£ 2.40	£ 3.00
Sri Lanka	£ 2.40	£ 3.00
Sudan	x	x

COUNTRY	RECEIVED	TO ALL DESTINATIONS
Suriname	x	x
Swaziland	x	x
Syria	x	x
Taiwan	£ 2.40	£ 3.00
Tajikistan	£ 2.40	£ 3.00
Tanzania	£ 2.40	£ 3.00
Thailand	£ 2.40	£ 3.00
Togo	£ 2.40	£ 3.00
Tokelau	x	x
Tonga	x	x
Trinidad and Tobago	£ 2.40	£ 3.00
Tunisia	£ 2.40	£ 3.00
Turkey	£ 2.40	£ 3.00
Turkmenistan	£ 2.40	£ 3.00
Turks and Caicos Islands	£ 2.40	£ 3.00
Tuvalu	x	x
Uganda	£ 2.40	£ 3.00
Ukraine	£ 2.40	£ 3.00
United Arab Emirates	£ 2.40	£ 3.00
United States Virgin Islands	x	x
United States of America	£ 2.40	£ 3.00
Uruguay	£ 2.40	£ 3.00
Uzbekistan	x	x
Vanuatu	£ 2.40	£ 3.00
Vatican City	x	x
Venezuela	£ 2.40	£ 3.00
Vietnam	£ 2.40	£ 3.00
Wallis and Futuna	x	x
Yemen	£ 2.40	£ 3.00
Zambia	£ 2.40	£ 3.00
Zimbabwe	x	x

MESSAGES AND DATA

Messages rates apply for all fixed and mobile destinations in the world.
The x mark means the service is not available for that country.

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Afghanistan	£ 0.65	£ 0.36	£ 0.70	£0.18

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Albania	£ 0.60	£ 0.36	£ 0.70	£0.10
Algeria	£ 0.60	£ 0.36	£ 0.70	£0.18
American Samoa	x	x	x	x
Andorra	£ 0.60	£ 0.36	£ 0.70	x
Angola	£ 0.60	£ 0.36	£ 0.70	x
Anguilla	£ 0.60	£ 0.36	£ 0.70	£0.84
Antigua and Barbuda	£ 0.60	£ 0.36	£ 0.70	£0.72
Argentina	£ 0.60	£ 0.36	£ 0.70	x
Armenia	£ 0.60	£ 0.36	£ 0.70	£0.18
Aruba	x	x	x	x
Ascension	x	x	x	x
Australia	£ 0.35	£ 0.36	£ 0.70	£0.02
Australian External Territories	x	x	x	x
Azerbaijan	£ 0.60	£ 0.36	£ 0.70	£0.02
Bahamas	£ 0.60	£ 0.36	£ 0.70	£8.00
Bahrain	£ 1.50	£ 0.36	£ 0.70	£10.00
Bangladesh	£ 0.60	£ 0.36	£ 0.70	£12.00
Barbados	£ 1.00	£ 0.36	£ 0.70	£0.84
Belarus	£ 0.60	£ 0.36	£ 0.70	£0.48
Belize	£ 0.60	£ 0.36	£ 0.70	x
Benin	£ 0.60	£ 0.36	£ 0.70	x
Bermuda	£ 1.50	£ 0.36	£ 0.70	x
Bhutan	x	£ 0.36	x	x
Bolivia	£ 0.60	£ 0.36	£ 0.70	x
Bosnia & Herzegovina	£ 0.80	£ 0.36	£ 0.70	£6.00
Botswana	£ 0.60	£ 0.36	£ 0.70	x
Brazil	£ 0.60	£ 0.36	£ 0.70	£0.24
British Virgin Islands	£ 0.60	£ 0.36	£ 0.70	£0.60
Brunei Darussalam	£ 0.60	£ 0.36	£ 0.70	x
Burkina Faso	£ 0.60	£ 0.36	£ 0.70	x
Burundi	x	x	x	x
Cambodia	£ 0.60	£ 0.36	£ 0.70	£0.36
Cameroon	£ 0.60	£ 0.36	£ 0.70	£12.00
Canada	£ 0.35	£ 0.36	£ 0.70	£0.07
Cape Verde	£ 1.00	£ 0.36	£ 0.70	£15.00
Cayman Islands	£ 0.60	£ 0.36	£ 0.70	£0.84
Central African Republic	x	x	x	x
Chad	x	x	x	x

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Chile	£ 0.60	£ 0.36	£ 0.70	x
China	£ 0.60	£ 0.36	£ 0.70	£0.24
Colombia	£ 0.60	£ 0.36	£ 0.70	x
Comoros & Mayotte	x	x	x	x
Congo	£ 0.60	£ 0.36	£ 0.70	x
Congo Dem Rep	x	x	x	x
Cook Islands	x	x	x	x
Costa Rica	£ 0.60	£ 0.36	£ 0.70	£0.04
Cote d'Ivoire	£ 0.60	£ 0.36	£ 0.70	x
Cuba	£ 1.40	£ 0.36	£ 0.70	x
Cyprus (North)	x	x	x	x
Diego Garcia	x	x	x	x
Djibouti	x	x	x	x
Dominica (Commonwealth of)	£ 0.60	£ 0.36	£ 0.70	£3.00
Dominican Republic	£ 0.60	£ 0.36	£ 0.70	£0.06
East Timor	x	x	x	x
Ecuador	£ 0.60	£ 0.36	£ 0.70	£13.00
Egypt	£ 0.60	£ 0.36	£ 0.70	£0.06
El Salvador	£ 0.60	£ 0.36	£ 0.70	£0.04
Equatorial Guinea	£ 0.60	£ 0.36	£ 0.70	x
Eritrea	x	x	x	x
Ethiopia	£ 1.00	£ 0.36	£ 0.70	x
Falkland Islands	x	x	x	x
Faroe Islands	£ 0.60	£ 0.36	£ 0.70	x
Fiji	£ 0.60	£ 0.36	£ 0.70	x
French Polynesia	£ 0.60	£ 0.36	£ 0.70	x
Gabon	£ 0.60	£ 0.36	£ 0.70	x
Gambia	£ 1.00	£ 0.36	£ 0.70	x
Georgia	£ 1.00	£ 0.36	£ 0.70	x
Ghana	£ 0.60	£ 0.36	£ 0.70	£3.00
Greenland	£ 0.60	£ 0.36	£ 0.70	£0.05
Grenada	£ 0.60	£ 0.36	£ 0.70	£0.84
Guadeloupe	£ 0.60	£ 0.36	£ 0.70	£0.01
Guam	£ 0.60	x	x	£12.00
Guatemala	£ 0.60	£ 0.36	£ 0.70	x
Guernsey	x	x	x	£0.20
Guinea	x	x	x	x
Guinea-Bissau	x	x	x	x
Guyana	£ 0.60	£ 0.36	£ 0.70	£0.18
Haiti	x	x	x	x

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Honduras	£ 0.60	£ 0.36	£ 0.70	£0.18
Hong Kong	£ 0.35	£ 0.36	£ 0.70	£0.02
India	£ 0.60	£ 0.36	£ 0.70	£0.36
Indonesia	£ 0.60	£ 0.36	£ 0.70	£0.02
Iran	£ 0.60	£ 0.36	£ 0.70	x
Iraq	£ 0.60	£ 0.36	£ 0.70	£12.00
Isle of Man	x	x	x	x
Israel	£ 0.60	£ 0.36	£ 0.70	£0.02
Jamaica	£ 1.00	£ 0.36	£ 0.70	£0.84
Japan	£ 0.60	£ 0.36	£ 0.70	£0.04
Jersey	x	x	x	£0.20
Jordan	£ 0.60	£ 0.36	£ 0.70	x
Kazakhstan	£ 0.60	£ 0.36	£ 0.70	x
Kenya	£ 0.60	£ 0.36	£ 0.70	£0.48
Kiribati	x	x	x	x
Kuwait	£ 1.00	£ 0.36	£ 0.70	£0.96
Kyrgyz Republic	£ 0.60	£ 0.36	£ 0.70	x
Laos	£ 0.70	£ 0.36	£ 0.70	£15.00
Lebanon	£ 0.60	£ 0.36	£ 0.70	x
Lesotho	x	x	x	x
Liberia	£ 0.60	£ 0.36	£ 0.70	x
Libya	£ 0.60	£ 0.36	£ 0.70	x
Macau	£ 1.00	£ 0.36	£ 0.70	£0.02
Macedonia	£ 0.35	£ 0.36	£ 0.70	£0.10
Madagascar	£ 0.60	£ 0.36	£ 0.70	x
Malawi	£ 0.60	£ 0.36	£ 0.70	x
Malaysia	£ 1.00	£ 0.36	£ 0.70	£0.02
Maldives	£ 1.00	£ 0.36	£ 0.70	x
Mali	x	x	x	x
Marshall Islands	x	x	x	x
Mauritania	x	x	x	x
Mauritius	£ 0.60	£ 0.36	£ 0.70	£1.80
Mexico	£ 0.60	£ 0.36	£ 0.70	£0.04
Micronesia	x	x	x	x
Moldova	£ 0.60	£ 0.36	£ 0.70	£12.00
Monaco	£ 0.50	£ 0.36	£ 0.70	£0.12
Mongolia	£ 0.60	£ 0.36	£ 0.70	x
Montenegro	£ 0.35	£ 0.36	£ 0.70	£0.04
Montserrat	£ 0.60	£ 0.36	£ 0.70	£0.84
Morocco	£ 1.00	£ 0.36	£ 0.70	£0.24

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Mozambique	£ 0.60	£ 0.36	£ 0.70	x
Myanmar	x	x	x	x
Namibia	£ 0.60	£ 0.36	£ 0.70	x
Nauru	x	x	x	x
Nepal	£ 0.60	£ 0.36	£ 0.70	£0.84
Netherlands Antilles	£ 0.60	£ 0.36	£ 0.70	x
New Caledonia	x	x	x	x
New Zealand	£ 0.35	£ 0.36	£ 0.70	£0.02
Nicaragua	£ 0.60	£ 0.36	£ 0.70	£0.04
Niger	£ 0.60	£ 0.36	£ 0.70	x
Nigeria	£ 0.60	£ 0.36	£ 0.70	£0.12
Niue	x	x	x	x
North Korea	x	x	x	x
Northern Mariana Islands	x	x	x	x
Oman	£ 1.00	£ 0.36	£ 0.70	£0.05
Pakistan	£ 0.60	£ 0.36	£ 0.70	£0.10
Palau	x	x	x	x
Palestine	x	x	x	x
Panama	£ 0.60	£ 0.36	£ 0.70	£0.04
Papua New Guinea	£ 0.60	£ 0.36	£ 0.70	x
Paraguay	£ 0.60	£ 0.36	£ 0.70	x
Peru	£ 0.60	£ 0.36	£ 0.70	£0.07
Philippines	£ 0.60	£ 0.36	£ 0.70	£0.10
Puerto Rico	x	x	x	x
Qatar	£ 0.60	£ 0.36	£ 0.70	£0.24
Russia	£ 1.00	£ 0.36	£ 0.70	£0.02
Rwanda	£ 0.60	£ 0.36	£ 0.70	x
Saint Helena	x	x	x	x
Saint Kitts and Nevis	£ 0.60	£ 0.36	£ 0.70	£0.84
Saint Lucia	£ 0.60	£ 0.36	£ 0.70	£0.84
Saint Pierre and Miquelon	x	x	x	x
Saint Vincent and the Grenadines	£ 0.60	£ 0.36	£ 0.70	£3.00
Samoa	x	x	x	x
San Marino	x	x	x	x
Sao Tome and Principe	x	x	x	x
Saudi Arabia	£ 0.60	£ 0.36	£ 0.70	£0.04
Senegal	£ 0.60	£ 0.36	£ 0.70	x
Serbia	£ 0.60	£ 0.36	£ 0.70	£0.04
Seychelles	£ 0.60	£ 0.36	£ 0.70	x
Sierra Leone	£ 0.60	£ 0.36	£ 0.70	£12.00

COUNTRY	PER TEXT	PER PICTURE MESSAGE	PER VIDEO MESSAGE	PER MB OF DATA
Singapore	£ 0.60	£ 0.36	£ 0.70	£0.02
Solomon Islands	x	x	x	x
Somalia	x	x	x	x
South Africa	£ 0.35	£ 0.36	£ 0.70	£0.12
South Korea	£ 0.60	£ 0.36	£ 0.70	£0.05
Sri Lanka	£ 0.60	£ 0.36	£ 0.70	£0.02
Sudan	x	x	x	x
Suriname	x	x	x	x
Swaziland	x	x	x	x
Syria	x	x	x	x
Taiwan	£ 0.60	£ 0.36	£ 0.70	£0.02
Tajikistan	£ 0.60	£ 0.36	£ 0.70	x
Tanzania	£ 0.60	£ 0.36	£ 0.70	x
Thailand	£ 0.60	£ 0.36	£ 0.70	£0.02
Togo	£ 0.60	£ 0.36	£ 0.70	x
Tokelau	x	x	x	x
Tonga	x	x	x	x
Trinidad and Tobago	£ 0.60	£ 0.36	£ 0.70	£0.80
Tunisia	£ 1.50	£ 0.36	£ 0.70	£0.02
Turkey	£ 0.35	£ 0.36	£ 0.70	£0.02
Turkmenistan	£ 1.00	£ 0.36	£ 0.70	x
Turks and Caicos Islands	£ 0.60	£ 0.36	£ 0.70	£0.80
Tuvalu	x	x	x	x
Uganda	£ 0.60	£ 0.36	£ 0.70	x
Ukraine	£ 1.00	£ 0.36	£ 0.70	x
United Arab Emirates	£ 1.00	£ 0.36	£ 0.70	£0.80
United States Virgin Islands	x	x	x	x
United States of America	£ 0.35	£ 0.36	£ 0.70	£0.02
Uruguay	£ 1.00	£ 0.36	£ 0.70	x
Uzbekistan	x	x	x	x
Vanuatu	£ 0.60	£ 0.36	£ 0.70	x
Vatican City	x	x	x	x
Venezuela	£ 1.50	£ 0.36	£ 0.70	£0.04
Vietnam	£ 0.60	£ 0.36	£ 0.70	£0.07
Wallis and Futuna	x	x	x	x
Yemen	£ 0.60	£ 0.36	£ 0.70	x
Zambia	£ 0.60	£ 0.36	£ 0.70	x
Zimbabwe	£ 1.50	x	x	x

SPECIAL CHARGES

CALLS, DATA AND FAX

NUMBER PREFIX	PRICE
116000/116006/116111/116117/116123 Hotline for missing children, Helpline for victims of crime, Child Helpline, Non-emergency medical on-call service, Samaritans.	FREE
999, 112	FREE
101 Single non-emergency	£ 0.15 per call
082, 084 and 087	£ 0.11 per minute
Non Standard 07 numbers – 074060 / 074061 / 074062 / 074067 / 0740671 – 9 / 074176 / 074181 / 0741821 – 9 / 074185 / 074411 / 074413 / 074414 / 074515 / 075200 / 075201 / 075203 / 075204 / 075205 / 075206 / 075207 / 075208 / 075209 / 075370 / 075371 / 075373 / 075375 / 075376 / 075377 / 075378 / 075379 / 075580 / 075581 / 075582 / 075590 / 075591 / 075592 / 075593 / 075594 / 075595 / 075596 / 075597 / 075598 / 075599 / 075710 / 075718 / 075890 / 075891 / 075892 / 075893 / 075898 / 075899 / 077000 / 077001 / 078220 / 078221 / 078223 / 078224 / 078225 / 078226 / 078227 / 078229 / 078644 / 078722 / 078727 / 078730 / 078744 / 078745 / 078920 / 078922 / 078925 / 078930 / 078931 / 078933 / 078938 / 078939 / 079111 / 079112 / 079117 / 079118 / 079245 / 079246 / 079780 / 079781 / 079782 / 079783 / 079784 / 079785 / 079786 / 079788 / 079789	£ 0.35 per minute
International 07 number prefixes for Isle of Man and Channel Islands (Jersey, Guernsey, Herm, Sark): 074184 / 074520 / 074521 / 074522 / 074523 / 074524 / 075090 / 075091 / 075092 / 075093 / 075094 / 075095 / 075096 / 075097 / 07624 / 077003 / 077007 / 077008 / 047781 / 077977 / 077978 / 077979 / 078297 / 078298 / 078299 / 047839 / 078391 / 078392 / 078397 / 078398 / 079240 / 079241 / 079242 / 079243 / 079244 / 079247 / 079248 / 079370 / 079371 / 079372 / 079373 / 079374 / 079375 / 079376 / 079377 / 079378 / 079379 / 07781	£ 1.00 per minute
0087 and 0088 ³ (Satellite phones)	£ 12.00 per minute
076 – Pager	£ 0.80 per call plus £ 0.20 per minute ⁴
Call forwarding services – via 07744 / 07755	£ 0.25 per minute
Text relay (18000,18001)	FREE

³ Satellite calls e.g. Inmarsat, excluding International Calls.

⁴ Both specified amounts are charged from the start of the call.

DIRECTORY SERVICES

SERVICE	PRICE
Directory services for people with disabilities – 195 – multi-search	<p>Free to call 195 for 195 directory enquiry registered users. Please see our Code of Practice for additional information</p> <p>If the 195 operator then connects you to a number you've searched for, your call will be charged at the standard rate for your price plan or will come out of any available allowance you have. Free text message with the number(s) you've requested</p>

OTHER INFORMATION

CHARGES FOR OTHER SERVICES

SERVICE	PRICE
Non-recurring payment	£ 1.85
Cancellation fee	Lump sum equivalent to the total of all the monthly charges still remaining during the Minimum Term of your agreement which may be subject to a discount
Plan Switching Charge	£ 20.00
Failed payment fee	£ 3.32
Late payment fee	£ 6.50
Lost SIM replacement fee	£ 5.00
Stolen SIM replacement fee	£ 0.00
Manufacturer's defective/ faulty SIM replacement fee	£ 0.00